

## Monthly Consumer Complaints Report

October 2011

No. of Complaints - Internet (October '11)								
	Reported	Solved			Referred	Pending		
		<2wks	<4wks	4wks+		<2wks	<4wks	4wks+
<b>GO</b>	1				1			

No. of Complaints - Mobile (October '11)								
	Reported	Solved			Referred	Pending		
		<2wks	<4wks	4wks+		<2wks	<4wks	4wks+
<b>GO</b>	2	2						
<b>Melita</b>	3	3						
<b>Vodafone</b>	1	1						

No. of Complaints - TV (October '11)								
	Reported	Solved			Referred	Pending		
		<2wks	<4wks	4wks+		<2wks	<4wks	4wks+
<b>Melita</b>	1		1					