

## Monthly Consumer Complaints Report

March 2010

Number of Complaints - Mobile (March 2010)								
	Reported	Solved			Referred	Pending		
		< 2wks	< 4wks	4wks +		< 2wks	< 4wks	4wks +
<b>Melita plc</b>	8	7	1					

Number of Complaints - Fixed Telephony (March 2010)								
	Reported	Solved			Referred	Pending		
		< 2wks	< 4wks	4wks +		< 2wks	< 4wks	4wks +
<b>Melita plc</b>	2	1		1				

Number of Complaints - Television Distribution (March 2010)								
	Reported	Solved			Referred	Pending		
		< 2wks	< 4wks	4wks +		< 2wks	< 4wks	4wks +
<b>Melita plc</b>	1	1						