

Monthly Consumer Complaints Report

January 2011

Number of Complaints - Bundles (January '11)								
	Reported	Solved			Referred	Pending		
		< 2wks	< 4wks	4wks +		< 2wks	< 4wks	4wks +
GO	1			1				
Melita	3	3						
Vodafone								

Number of Complaints - Mobile (January '11)								
	Reported	Solved			Referred	Pending		
		< 2wks	< 4wks	4wks +		< 2wks	< 4wks	4wks +
GO	1				1			
Melita	5	3	2					
Ping								
Red Touch								
Vodafone	1				1			

Number of Complaints - Television (January '11)								
	Reported	Solved			Referred	Pending		
		< 2wks	< 4wks	4wks +		< 2wks	< 4wks	4wks +
GO	1	1						
Melita	2	1			1			