

Monthly Consumer Complaints Report

August 2011

No. of Complaints - Bundle (August '11)								
	Reported	Solved			Referred	Pending		
		<2wks	<4wks	4wks+		<2wks	<4wks	4wks+
Melita	1	1						

No. of Complaints - Internet (August '11)								
	Reported	Solved			Referred	Pending		
		<2wks	<4wks	4wks+		<2wks	<4wks	4wks+
Melita	1	1						

No. of Complaints - Mobile (August '11)								
	Reported	Solved			Referred	Pending		
		<2wks	<4wks	4wks+		<2wks	<4wks	4wks+
GO	1			1				
Melita	1			1				
Red Touch	1	1						
Vodafone	1	1						

No. of Complaints - TV (August '11)								
	Reported	Solved			Referred	Pending		
		<2wks	<4wks	4wks+		<2wks	<4wks	4wks+
Melita	1			1				