

## Monthly Consumer Complaints Report

### August 2010

Number of Complaints - Internet (August '10)								
	Reported	Solved			Referred	Pending		
		< 2wks	< 4wks	4wks +		< 2wks	< 4wks	4wks +
<b>Melita</b>	2	1			1			

Number of Complaints - Mobile (August '10)								
	Reported	Solved			Referred	Pending		
		< 2wks	< 4wks	4wks +		< 2wks	< 4wks	4wks +
<b>Vodafone</b>	1	1						

Number of Complaints - Telephony (August '10)								
	Reported	Solved			Referred	Pending		
		< 2wks	< 4wks	4wks +		< 2wks	< 4wks	4wks +
<b>Melita</b>	1		1					

Number of Complaints - Television (August '10)								
	Reported	Solved			Referred	Pending		
		< 2wks	< 4wks	4wks +		< 2wks	< 4wks	4wks +
<b>Melita</b>	1	1						

Number of Complaints - Bundles (August '10)								
	Reported	Solved			Referred	Pending		
		< 2wks	< 4wks	4wks +		< 2wks	< 4wks	4wks +
<b>Melita</b>	1	1						

