

Monthly Consumer Complaints Report

April 2010

Number of Complaints - Mobile (April 2010)								
		Solved			Referred	Pending		
		< 2wks	< 4wks	4wks +		< 2wks	< 4wks	4wks +
Melita plc	1	1						

Number of Complaints - Internet (April 2010)								
		Solved			Referred	Pending		
		< 2wks	< 4wks	4wks +		< 2wks	< 4wks	4wks +
GO plc	2	1				1		

Number of Complaints - Television Distribution (April 2010)								
		Solved			Referred	Pending		
		< 2wks	< 4wks	4wks +		< 2wks	< 4wks	4wks +
GO plc	1	1						
Melita plc	2	1				1		

Number of Complaints - Post (April 2010)								
		Solved			Referred	Pending		
		< 4wks	< 6wks	6wks +		< 4wks	< 6wks	6wks +
Maltapost	1					1		

Number of Complaints - Bundles (April 2010)								
		Solved			Referred	Pending		
		< 2wks	< 4wks	4wks +		< 2wks	< 4wks	4wks +
GO plc	1					1		