

Changes in line-up and price developments for telecom services – October to December 2024

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MALTA COMMUNICATIONS AUTHORITY

Purpose

Outline of main developments in product line-up and prices for electronic communications in Malta – October to December 2024:

- Mobile telephony – promotions and discounts / extensions to existing offers / decrease in roaming rates and increase in data and voice allowances
- Fixed broadband – update in Portable Internet device
- Fixed telephony – increase in monthly access fees for business plans / increase in allowances
- Bundles – increase in monthly access fees / new plan / new discounted prices

This report refers to plans that operators changed during the specified quarter, alongside plans from other operators, which are referenced for comparative purposes.

Quoted rates are up to December 2024, with rates quoted for residential and business plans being inclusive of VAT but exclusive of other taxes or discounts. Further changes will be covered in forthcoming quarterly publications.

Note: Price / quality changes that are considered as positive to the end-user are indicated by green text, changes that are considered as negative are indicated by red text, while new plans which have been launched or updated throughout the review period are indicated in blue text under the 'status' heading in the tables.

Mobile post-paid plans – entry-level residential plans

Post-paid plans – entry-level	Epic Basic	GO Unlimited Local Data	Melita Endless Value
Status since September 2024	Festive Promotions	Unchanged	Extension of Roam-like-at-Home Offer
24-month contract	€24.99/month €13.49/month for the first 12 months With FibreMax Pack - €19.99/month €8.50/month for the first 12 months when obtained with FibreMax Giga Home Internet on a 24 months agreement and with DDM	€20.99/month First 6 months : €10.99/month With Home Pack - €15.99/month First 6 months: €5.99/month	€24.99/month First 6 months - €15.99/month
Month-on-month (no contract)	€29.99/month €18.49/month for the first 12 months	€25.99/month minimum term of 3 months	€29.99/month First 6 months : €20.99/month
Data allowance			
Local data allowance	Unlimited	Unlimited	Unlimited
EU/UK data allowance	35 GB	50 GB	30 GB Free from contract: 42 GB
International data allowance	Rates apply	Rates apply	USA Roam Like at Home offer extended to March 31 st 2025
Download speed	60 Mbps	Up to 1,024 Mbps	Up to 20 Mbps
Call and SMS allowance			
Malta / EU / UK	Unlimited	N/A	Unlimited to local and USA numbers
Optional add-ons			
Calls and SMSs	100 minutes to any local number + 100 SMS to anyone + 200 MB + 100 incoming minutes @ €6.99 daily in selected countries outside EU/UK.	Unlimited calls and SMS to all local and Zone 1 numbers @ €11.00	N/A
		60 minutes and 60 SMSs from Malta to all worldwide numbers @ €5.00	
Rollover of remaining balance	No	No	No

Mobile post-paid plans – higher-tier residential plans

Post-paid plans	Epic			GO	Melita	
	Standard	Extra	Premium	Unlimited Local Data, minutes and SMS	Endless Xcelerate	Endless Xplore
Status since September 2024	Festive Promotions			Unchanged	USA Roam-like-at-Home extended to March 2025	
24-month contract	€34.99 €18.49/month for the first 12 months With FibreMax Pack: €29.99 €13.50/month for the first 12 months	€41.99 €21.99/month for the first 12 months With FibreMax Pack: €36.99 €16.99/month for the first 12 months	€71.99 €36.99/month for the first 12 months With FibreMax Pack: €66.99 €31.99/month for the first 12 months	€31.99 First 6 months: €21.99 With Home Pack – €26.99 €16.99 for the first 6 months	€29.99 First 6 months: €19.99	€34.99 First 6 months: €24.99
Month-on-month	€39.99/month €23.49/month for the first 12 months	€51.99/month €31.99/month for the first 12 months	€91.99/month €56.99/month for the first 12 months	€36.99/month with a minimum term of 3 months	€34.99 First 6 months: €24.99	€39.99 First 6 months: €29.99
Data allowance						
Local data allowance	Unlimited			Unlimited	Unlimited	Unlimited
EU/UK data allowance	50 GB	57 GB	101 GB	50 GB	Committed: 45 GB Free from contract: 57 GB	Committed: 60 GB Free from contract: 72 GB
International data allowance	Rates Apply	1 GB	3 GB	N/A	USA Roam Like at Home offer until December March 31 st	5 GB to Zone 6 and Zone 7. USA Roam like at Home offer until December March 31 st
Download speed	Up to 1,500 Mbps			Up to 1,024 Mbps	Up to 1,024 Mbps	
Call & SMS allowance						
Malta / EU / UK	Unlimited			Unlimited	Unlimited	Unlimited
Other worldwide	N/A	200 calls	300 calls	Unlimited when in Zone 1	Unlimited to USA, Australia, Canada and China	

Mobile pre-paid plans – entry-level plans

Pre-paid plans – entry-level	Epic Talk Pack	GO SMART S	Melita Pass S
Status since September 2024	Updated as of October 2024	Unchanged	Unchanged
Monthly access fee	€4.99	€5.99	€5.00 First 6 months for new customers: €2.50
Validity	28 days	28 days	28 days
Data			
Local data allowance	100 MB	1 GB standard	500 MB
EU/UK data allowance	500 MB	With Home Pack: 1.5 GB	With Auto Top-Up: 1 GB
Download speed	270 Mbps	Up to 1,024 Mbps	Up to 20 Mbps
Voice and SMS			
Calls & SMSs to Malta / EU / UK	Unlimited minutes to Epic mobile and fixed numbers whilst in Malta + 100 minutes to other numbers whilst in Malta and to all numbers whilst in EU/UK	100 minutes and 100 SMS to all local and zone 1 numbers	Free calls to Melita fixed and mobile numbers in Malta, 100 minutes towards all other local networks in Malta/EU/UK, 100 SMS to all local networks in Malta and EU/UK
Rollover of unused data allowance	Yes	Yes	No

Mobile pre-paid plans – higher-tier plans

Pre-paid plans	Epic		GO			Melita	
	Value Pack	Data Pack	SMART M	SMART UNLIMITED	SMART UNLIMITED PLUS	Pass M	Pass L
Status since September 2024	Updated as of October 2024	Unchanged	Unchanged	Unchanged	Unchanged	Unchanged	Unchanged
Month-on-month	€9.99	€5.99	€11.99	€15.99	€18.99 Free for the first 4 weeks when switching from another operator	€10.00	€15.00
Validity	28 days		28 days			28 days	
Data							
Local data allowance	8 GB 10 GB	4 GB	15 GB standard <i>With Home Pack 20 GB</i>	Unlimited	Unlimited	10 GB <i>With Auto Top-Up 20 GB</i>	20 GB <i>With Auto Top-Up 40 GB</i>
EU/UK data allowance			N/A	17 GB	17 GB		
Download speed	270 Mbps		Up to 1,024 Mbps			Up to 200 Mbps	
Voice and SMS							
Calls minutes	Unlimited minutes to all Epic mobile and fixed numbers whilst in Malta + 200 minutes to other numbers whilst in Malta and to all numbers whilst in EU/UK	N/A	250 minutes	N/A	60 minutes	Free calls to Melita numbers + 200 minutes to other local/EU/UK networks	Free calls to Melita numbers + 200 minutes to other local/EU/UK networks
SMS allowance	200 SMS to all local numbers	N/A	250 SMS	N/A	60 SMS	200 SMS	200 SMS

Mobile youth plans

Youth plans	Epic			GO			Melita
	Youth Plan	Youth Basic	Youth Standard	Freedom Play	DIS	Double DAT	Endless Value Youth Plan
Status since September 2024	Festive Promo	Unchanged	Unchanged	Unchanged	Unchanged	Unchanged	USA Roam-like-at-Home offer extended
24-month contract	N/A	N/A	N/A	€25.99	N/A	N/A	€19.99 First six months: €9.99
Month-on-month	€21.99 €11.99/month for the first 12 months	€8.99	€12.99	€30.99	€8.99	€12.99	€24.99 First six months: €14.99
Eligibility	Under 29			16 years to 27 years old			Under 29
Data							
Local data allowance	Unlimited	5 GB	20 GB	Unlimited	5 GB	20 GB	Unlimited
EU/UK data allowance	41 GB	<i>With Easy Top- Up: 10 GB</i>	<i>With Easy Top- Up: 40 GB</i>	50 GB	<i>With Home Pack or Auto Top-up: 10 GB</i>	<i>With Home Pack or Auto Top-up: 40 GB</i>	25 GB
International data allowance	N/A	N/A	N/A	N/A	N/A	N/A	25 GB in USA <i>Offer extended to 31/03/2025</i>
Download speed	Up to 1,500 Mbps	270 Mbps	270 Mbps	Up to 1,024 Mbps	Up to 210 Mbps	Up to 210 Mbps	Up to 20 Mbps
Voice and SMS							
Calls & SMSs to Malta / EU / UK	Unlimited	400 minutes + Unlimited SMS	400 minutes + Unlimited SMS	Unlimited	Unlimited minutes towards GO + 200 minutes to other local operators Unlimited SMSs locally	Unlimited minutes towards GO + 300 minutes to other local operators Unlimited SMSs locally	Unlimited
International calls & SMSs	N/A	N/A	N/A	N/A	N/A	N/A	Unlimited in USA <i>Offer extended to 31/03/2025</i>
Rollover of unused data	No	Yes – if the plan is renewed whilst the existing plan is still valid		No	Yes – Remaining data units No – Remaining balance of SMS and minutes		No

Residential mobile telephony

- Melita reduced roaming rates for subscriber travelling across some countries outside of the EU.
 - Algeria, Anguilla, Antigua and Barbuda, Aruba, Barbados, Bermuda, Cayman Islands, Dominica, French Guiana, Grenada, Guadeloupe, Guyana, Haiti, Montserrat, Panama, Saint Kitts and Nevis, Saint Lucia, Saint Vincent and the Grenadines, Saudi Arabia, Senegal, Sudan, Suriname, Trinidad and Tobago, Turks and Caicos Islands & British Virgin Islands:

	Rates from	Rates to
Call to Malta	€3.39/min	€0.50/min
Call to same zone	€3.30/min	€0.50/min
Call to EU & UK	€3.49/min	€0.50/min
Calling other countries	€3.49/min	€1/min
Receiving calls	€2.75/min	€0.50/min
Data	€15/MB	€0.10/MB
SMS	€0.34	€0.05

- Brazil, Costa Rica, Ecuador and Morocco:
 - Data rates were reduced from €0.10/MB to €0.05/MB. This reduction was only valid till 31st December 2024.

Residential mobile telephony

- Melita's promotional offer 'USA and Moldova Roam like at Home' originally due to expire on the 31st of December 2024 **has been extended until 31st March 2025**.
- GO **has terminated the 'Student Plan'**. Impacted subscribers were migrated either to the Play tariff Plan (in case where subscribers are 27 years or younger) or to Prepaid Base Plan (in cases where subscribers are 28 years or older).
- The 'Switch to Epic' Christmas Offer (starting from 3rd of December until the stock lasts) - eligible to consumers who switch to Epic Pay Monthly Plan from other operators. Such subscribers are entitled to one of the below:
 - 2 Free Apple AirTags; **or**
 - Free Samsung FE buds; **or**
 - Free Beats Buds.

This offer is eligible with the Epic *Starter, Basic, Standard, Extra* and *Premium* plans. Subscribers who terminate their agreement within the first three months shall incur a charge of €78, €79 and €89 (the price of the gift) respectively, payable to Epic.

- The maximum speeds associated with the various advertised plans may deviate from the quoted values depending on a number of factors. These include the operators' networks, the number of users, the geographical locations and the radio quality.

Residential mobile telephony

- Epic's 'Mobile Christmas Offer' (valid from 3rd December until 16th January, or until stock lasts) provides discounts and freebies for eligible customers who port-in, upgrade to or subscribe to new Epic pay monthly plans. Customers must subscribe to the Device Monthly Payment Scheme and sign a 24-month or a monthly agreement. **Each subscriber is eligible only to one offer from the below:**

(1) €70 discount off Epic's retail price for the iPhone 14 128GB.

(2) €180 discount off Epic's retail price for the iPhone 15 256GB

(3) €160 discount off Epic's retail price for the iPhone 13 128GB

(4) €12 discount off Epic's retail price for the Samsung Galaxy A35

(5) Free Solo Buds worth €89

(6) Free AirPods 4 worth €169.64 when purchasing iPhone 15 128GB

(7) Free Samsung Buds FE worth €89 or Free Samsung Galaxy Fit3 worth €69 when purchasing Samsung S24 128GB or 256GB.

(8) Free Sound Bar worth €169 when purchasing Samsung TV 65" or Samsung TV 75"

(9) Epic Basic Committed Plan discount @ €6.50. This discount on the *Basic* pay monthly mobile plan relates to the first 12 months of the agreement when it is taken with *FiberMax Giga Home Internet*, both with a 2-year agreement and subject to the DDM discount.

- Termination and Migration
 - Termination of agreement within the first 3 months - the subscriber should pay back the value of the freebie received or the discount taken.
 - Termination of agreement after the fourth month or migration to month-on-month agreement - 30% of the Monthly Access Fee x remaining months.
 - Migration to a plan with a lower monthly access fee - 30% of the difference in Monthly Access Fee x remaining months + €10 one-time administrative charge.

Post-paid mobile plans - termination/migration fees

- The below fees are applicable to residential subscribers who committed to a 24-month agreement.

Residential post-paid plans	Epic	GO	Melita
Status since September 2024	Unchanged	Unchanged	Unchanged
Early termination fee for 24-month agreements	30% of the monthly access fee * remaining months in the agreement	<u>First year of agreement:</u> €200 or the remaining tariff, whichever is the lowest for disconnections, terminations or migrations. <u>Second year of agreement:</u> €100 or the remaining tariff, whichever is the lowest for disconnections, terminations or migrations	€150 or the total remaining monthly tariff fees, whichever is the lowest
Migration to a plan with a lower monthly access fee	30% of the difference in Monthly access fee * remaining months + €10 one-time administrative charge		
Migration to a month-on-month agreement	30% of the monthly access fee * remaining months in the agreement	€5	

Business mobile telephony

- Epic business subscribers who port-in, upgrade to or subscribe to new Epic pay monthly plans are eligible to a discount or a freebie between the 3rd December and the 16th January (or until stock lasts). Customers must subscribe to Device Monthly Payment Scheme and sign a 24-month or monthly agreement. **Each subscriber is eligible only to one offer from the below:**

(1) €70 discount off Epic's retail price for the iPhone 14 128GB.

(5) Free AirPods 4 worth €169.64 when purchasing iPhone 15 128GB

(2) €180 discount off Epic's retail price for the iPhone 15 256GB

(6) Free Samsung Buds FE worth €89 **OR** free Samsung Galaxy Fit3 worth €69 when purchasing Samsung S24 128GB or 256GB.

(3) €160 discount off Epic's retail price for the iPhone 13 128GB

(7) Free Sound Bar worth €169 when purchasing Samsung TV 65" or Samsung TV 75"

(4) €12 discount off Epic's retail price for the Samsung Galaxy A35

- Termination and Migration
 - Termination of agreement within the first 3 months - the subscriber should **pay back the value of the freebie received or the discount taken.**
 - Termination of agreement after the fourth month or migration to month-on-month agreement - 30% of the monthly access fee x remaining months.
 - Migration to a plan with a lower monthly access fee - 30% of the difference in monthly access fee x remaining months + €10 one-time administrative charge

Post-paid mobile plans - termination/migration fees

- The below fees are applicable to business subscribers who committed to a 24-month agreement.

Business post-paid plans	Epic	GO	Melita
Status since September 2024	Unchanged	Unchanged	Unchanged
Early termination fee for 24-month agreements	30% of the monthly access fee * remaining months in the agreement	<u>First year of agreement:</u> €300 or the remaining tariff, whichever is the lowest for disconnections, terminations or migrations.	€150 or the total remaining monthly tariff fees, whichever is the lowest
Migration to a plan with a lower monthly access fee	30% of the difference in monthly access fee * remaining months + €10 one-time administrative charge	<u>Second year of agreement:</u> €150 or the remaining tariff, whichever is the lowest for disconnections, terminations or migrations	

Business fixed telephony

- On the 1st of November, GO migrated some business subscribers from their current plan named '*Business Talk 500*' to a new plan '*Business Talk – Any Local*'. Impacted subscribers were notified 30 days in advance.

Business fixed telephony	GO	
	From: Business Talk 500	To: Business Talk – Any Local
Month-to-month	€18.53	€25.00
Fixed telephony allowance		
Local fixed bundle	500 minutes to GO Fixed numbers	Unlimited
Fixed line call rate	€0.035 / minute	N/A
Local mobile call rate	€0.23 / minute	€0.09 / 30 seconds

Residential portable internet

Portable internet	GO		
	10 GB	30 GB	200 GB
Status since September 2024	Upgrade in Portable Internet device and increase in one-time device rental fees		
24-Month contract	€9.99 per month & Alcatel MW70-TCL MW63KV for €49	€14.99 per month & Alcatel MW70-TCL MW63KV for free	€25 per month & Alcatel MW70-TCL MW63KV for free
Month-to-month	€9.99 per month & Alcatel MW70-TCL MW63KV for €99 €79	€14.99 per month & Alcatel MW70-TCL MW63KV for €49 €79	€25 per month & Alcatel MW70-TCL MW63KV for €49 €79
Data			
Portable internet allowance when in Malta	10 GB	30 GB	200 GB
Portable internet allowance when roaming in EU Zone 1 countries	10 GB	30 GB	30 GB
Download speed	210 Mbps	210 Mbps	210 Mbps
Upload speed	50 Mbps	50 Mbps	50 Mbps

Business portable internet

Portable Internet	GO		
	10 GB	30 GB	200 GB
Status since September 2024	Upgrade in Portable Internet device and increase in one-time device rental fees		
24-Month contract	€9.99 per month & Alcatel MW70-TCL MW63KV for €49	€14.99 per month & Alcatel MW70-TCL MW63KV for free	€25 per month & Alcatel MW70-TCL MW63KV for free
Month-to-month	€9.99 per month & Alcatel MW70-TCL MW63KV for €99 €79	€14.99 per month & Alcatel MW70-TCL MW63KV for €49 €79	€25 per month & Alcatel MW70-TCL MW63KV for €49 €79
Data			
Portable internet allowance when in Malta	10 GB	30 GB	200 GB
Portable internet allowance when roaming in EU Zone 1 countries	10 GB	30 GB	30 GB
Download speed	210 Mbps	210 Mbps	210 Mbps
Upload speed	50 Mbps	50 Mbps	50 Mbps

Fixed internet – residential plans

- **Fixed residential internet**

- Epic's 'Fixed Broadband Christmas Offer' (valid from the 3rd December 2024 to the 16th January 2025 or until stock lasts): provides a **free Amazon Echo Dot 5 (€69 value)** to new customers subscribing to an eligible Epic Fibre Internet plan. Customers must sign a 24-month agreement and set up a direct debit payment method.

Termination and Migration

- Termination of agreement within the first 3 months - the subscriber should **pay back the value of the freebie received** and may be subject to other termination penalties.
- Termination of agreement after the fourth month or migration to month-on-month agreement - 50% of the monthly access Fee x remaining months.
- Migration to a plan with a lower monthly access fee – migration not allowed.

- **Portable internet (Applicable to both business and residential subscribers)**

- If the plan is terminated or migrated to another tariff plan with a lower monthly access fee, the following penalties apply:
 - First year of agreement: €200 or the remaining tariff, whichever is the lowest for disconnections, terminations or migrations.
 - Second year of agreement: €100 or the remaining tariff, whichever is the lowest for disconnections, terminations or migrations.

Residential dual-play bundles – high-tier plans

Dual-Play Plans	Epic			GO		
	500 Mbps	1000 Mbps	2000 Mbps	Home Pack - Boost	Home Pack - Super	Home Pack – Giga
Status since September 2024	Updated monthly access fee	Unchanged	Unchanged	Launched in November 2024	Unchanged	Unchanged
24-months	€31.99 €15.99 for the first 12 months	€41.99 €20.99 for the first 12 months	€26.99 €13.49 for the first 12 months	€27.99 Free for the first 3 months	€30.99 Free for the first 3 months	€40.99 Free for the first 6 months
	€24.99 one-time installation fee					
Month-on-month	N/A	N/A	N/A	€32.99 + €75 one-time installation fee	€35.99 + €75 one-time installation fee	€45.99 + €75 one-time installation fee
Data						
Download speed	500 Mbps	1000 Mbps	2000 Mbps	300 Mbps	500 Mbps	1000 Mbps
Upload Speed	50 Mbps	60 Mbps	100 Mbps	30 Mbps	50 Mbps	60 Mbps
Fixed telephony						
Fixed telephony allowance	Unlimited fixed calls to all numbers Unlimited mobile calls to Epic numbers Other mobile calls to local numbers @ €0.23/minute			Free unlimited within Home Pack Community Calls to all local fixed numbers @ €0.05/minute Calls to all local mobile numbers @ €0.22/minute		

Optional add-ons

- Static IP @ €2/month

Epic's 2000 Mbps bundle offer is available only in Attard, Birkirkara, Balzan, Qormi and Mosta.

Optional add-ons

- Fixed IP address @ €2.32/month
- Smart Hub (4G Backup Modem) @ €59.99 (one-time)
- GO Secure Net @ €0.99/month
- Smart Wi-Fi 5 @ €2.99/month + €30 (one-time activation fee)
- Smart Wi-Fi 6 @ €2.99/month + €60 (one-time activation fee)
- Unlimited calls: all local fixed and mobile @ €5.99/month; international calls (EU, Australia, Canada, and USA) @ €7.99/month

Residential bundles

- Epic's *'Combo Offer'* (valid from the 11th December 2024 to the 30th of November 2025) provides a €5 monthly discount on all mobile plans under the same account when customers subscribe the eligible mobile and fixed services. These services must be registered under the same Epic account. The eligible plans are as listed hereunder:
 - Eligible mobile tariff plans: *'Epic Youth'*, *'Starter'*, *'Basic'*, *'Standard'*, *'Extra'*, *'Premium'* and *'Over 60s'* residential plans and the *'Business Pro'*, *'Business Premium'* and *'Business Essential'* plans.
 - Eligible Fixed Services: *Epic Fibre Internet 100, 500, 1000 and 2000* plans.

Termination and migration

- If either the mobile plan or the fixed internet plan is terminated, the discount ends, and the respective mobile termination penalties and/or fixed internet termination penalties apply.
- GO's *'Boost'*, *'Super'* and *'Giga'* Bundle plans are available in fibre areas only.

Residential dual-play bundles – high-tier plans

Dual-Play Plans	Epic			
	500 Mbps	1000 Mbps	2000 Mbps	10 GB
Status since September 2024	Unchanged	Unchanged	Unchanged	Launched in October 2024
24-months	€60.76/month	€149.26/month	€37.16/month	€236.59/month
Installation fees	€24.99 one-time installation fee			
	Data			
Download speed	500 Mbps	1000 Mbps	2000 Mbps	10 GB
Upload Speed	50 Mbps	100 Mbps	100 Mbps	1000 Mbps
Optional Internet add-ons	Static IP @ €2/month			
	Fixed telephony			
Fixed telephony allowance	Unlimited fixed calls to all numbers Unlimited mobile calls to Epic numbers Other mobile calls to local numbers @ €0.23/minute		Unlimited to all local mobile and fixed numbers	Unlimited fixed calls to all numbers Unlimited mobile calls to Epic numbers Other mobile calls to local numbers @ €0.23/minute

Bundles - termination/migration fees

- The below fees are applicable to residential subscribers who committed to a 24-month agreement.

	Epic	GO	Melita
Status since September 2024	Unchanged	Unchanged	Unchanged
Early termination fee for 24-month agreements	50% of the monthly access fees (excluding additional fees) × remaining months	<u>First year of agreement:</u> €200 or the remaining tariff, whichever is the lowest <u>Second year of agreement:</u> €100 or the remaining tariff, whichever is the lowest	€150 or the total remaining monthly tariff fees, whichever is the lowest
Migration to a plan with a lower monthly access fee	N/A		

Business triple-play bundles – high-tier plans (inc. VAT)

Triple-Play Plans	GO				Melita			
	Value	Medium	Large	Large Plus	500 x 20 Mbps	1000 x 50 Mbps	1000 x 100 Mbps	
Status since September 2024	Introduction of discount period in November 2024				Unchanged	Unchanged	Unchanged	Unchanged
24-months	€47.20 Free for the first 3 months	€59.00 €41.30/month for the first 6 months	€147.50 €118.00/ month for the first 6 months	€706.82/month	€53.09/month	€82.59/month	€147.49/month	
Data								
Download speed	300 Mbps	500 Mbps	1Gbps	1 Gbps	500 Mbps	1000 Mbps	1000 Mbps	
Upload Speed	30 Mbps	50 Mbps	100 Mbps	500 Mbps	20 Mbps	50 Mbps	100 Mbps	
Fixed telephony								
Fixed telephony allowance	Unlimited				Unlimited to all local and mobile numbers			
PPU rates to mobile outside bundle	€0.19 per minute (30 sec. increments)				Calls to abroad starting from €0.10/minute			
Pay-TV								
Pay-TV	Gold TV Stream	1 Stream Included – additional streams @ €17.70			TV NexTV App Starter included	TV NexTV App XL HD + TSN Sports included		
	Sports Stream	1 Sports Stream included – additional streams @ €2.36						
Optional add-ons								
	Local mobile call add-on @ €10.03				Static IP @ €2.36			

Bundles - termination/migration fees

- The below fees are applicable to business subscribers who committed to a 24-month agreement.

	Epic	GO	Melita
Status since September 2024	Unchanged	Unchanged	Unchanged
Early termination fee for 24-month agreements	50% of the monthly access fees (excluding additional fees) × remaining months	The remaining access fees due from date of termination to the contracted end date of the agreement are applicable	€150 or the total remaining monthly tariff fees, whichever is the lowest
Migration to a plan with a lower monthly access fee	N/A		

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