

REGULATION

Universal Service Directive: Commission refers Portugal to the Court

Source: *European Commission*

On 8th November 2018, the European Commission referred Portugal to the Court of Justice of the EU to ensure a correct implementation of the Universal Service Directive, which, for instance, makes sure all EU citizens can make phone calls at a reasonable quality and an affordable price [\[read more\]](#).

Free flow of non-personal data: key building block of the Digital Single Market adopted

Source: *European Commission*

The Council of the European Union has just adopted the Regulation on the free flow of non-personal data. The European Parliament already agreed to the proposal on 4 October [\[read more\]](#).

SPECTRUM

European Commission takes first step towards binding rules on small-cell deployments for 5G

Source: *Cullen International*

The European Commission launched on 6 November 2018 the process to adopt a binding implementing act on a “light deployment regime” for small-area wireless access points to facilitate the deployment of 5G in the 26 GHz band [\[read more – subscription required\]](#).

Making it easier to launch new wireless services and 5G technology

Source: *Ofcom*

Ofcom has made more airwaves available, and introduced new rules, to make it easier for mobile phone companies and wireless broadband providers to launch new technology, including 5G services.

From later this month, more spectrum in the 60 GHz frequency range are being made available for companies to use without the need for a licence [\[read more\]](#).

ECOMMERCE

Challenges to harmonisation for e-signature and other trust service providers in Europe

Source: *Cullen International*

Since cross-border recognition has been in place since September 2018, Germans and Italians should be able to use their eID system to access services in all member states. These are the two countries that have notified national eID schemes to the European Commission. However, there will still be instances where German and Italian eIDs are not accepted yet (as the other member states may still be enacting the recognition), and the Commission will be receiving complaints regarding this [\[read more – subscription required\]](#).

CONSUMER

AGCOM publishes guidelines on calculating switching costs for early contract termination

Source: *Cullen International*

The Italian telecoms regulator, AGCOM, published guidelines to guide the industry on the costs to take into account when customers decide to switch providers. These guidelines apply to early contract termination with providers of telecoms, media and electronic communications services [[read more](#) – subscription required].

POST

European rules provide more insight into parcel delivery rates

Source: ACM

The European Commission wants to make it easier for consumers to purchase products online in other European countries. In that context, knowing the rates for cross-border parcel delivery will help consumers make the right choice [[read more](#)].